

# Carlos Eduardo de Oliveira – SQA match with me !

## Carlos Eduardo de Oliveira

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Professional Experience: 23 Years

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### Summary



Senior Software Test Automation Engineer, polyglot (English, Spanish, and Portuguese, and learning German - A2, Italian - A1 & French - A1). QA Engineer with over 23 years of experience in quality area, and 14 years of these on IT Software projects, 7 years to engineering and management of Test Automations, Test plannings, Risks management, and microservices integration assessments. I did part in more than 100 technological projects and solution go-lives with my collaborations, between interregional and global coverages on any Company areas like: Medical, Banking, Logistics, e-commerce, and Supply Chain. A curious thing is that I already had 2 experiences working with projects into the VW Group together with Diconium's teams.

### Professional Experience: Swiss Post – IT Lisbon Campus – Post | Transport | Finance | Logistics areas - Full-time

Period: Apr-2023 to Today

Position: Senior Test Engineer | QA Mentor

Level of intervention: Senior Test Engineering on Custom Clearance & Transport Projects and Test management

Roles: SQA, Test Engineer, Dev Team member, Scrum member, and QA Mentor

Projects: 3 Custom Clearance cross regions projects & 1 Transport project

Project and Technologies: Test Automations Developments for API and Frontend with Robot Framework, Selenium & Python, Jenkins, GitHub Actions, Bitbucket, Git, Jira, Xray, Confluence, Scrum, and Kanban.

### Professional Experience: Aubay @Lisbon - Client Diconium | CARIAD | VW Group – Automobilst area – Full-Time

Period: Mar-2022 to Apr-2023

Position: Senior Test Engineer | QA Mentor

Level of intervention: Senior Tester Engineer (100% allocated)

Roles: SQA, Tester Engineer and Test management, Dev Team member, Scrum member.

Projects: Ecommerce AI platform for VW, Audi, Cupra, Seat, and Skoda (Automobile companies)

Project and Technologies: Test Automations Developments for API and Frontend with Cucumber (BDD), Cypress (JavaScript, NodeJS, Mocha), GitHub Actions, Git, Jira, Xray, Confluence, Scrum, and Kanban.

### Professional Experience: Rumos Academy @Lisbon – Test Automation Teacher - Freelance

Period: Jan-2023 to Jul-2024

Position: Online teacher in classes about QA, Functional Tests, CTFL, Test Automation and Scrum.

### Professional Experience: TCS Consultant - Client Citibank LATAM – Finance | Finance area – Full-time

Period: Senior Test Engineer | Test Lead

Position: SQA, Test Automation Engineer, Tech QA Lead, Scrum member.

Level of intervention: Test Lead on Payment Platform area

Roles: Test Automation Lead for a team with a Tech lead and 4 Test Engineers, Test Backlog approver, Traceability coverage report, Reviewer on Bug reports and Test management accountable.

Project and Technologies: Test Automations Framework Developments for API and Frontend with Cucumber (BDD), framework with Selenium & Java & JavaScript (NodeJS, Maven), DevOps structure creation with GitHub Actions, Git, Test Backlog refinements, Jira, Xray, Confluence, Scrum, and Kanban.

### Professional Experience: Ultima School – Test Automation Course - Freelance

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<b>Period:</b>	Jan-2021 to Dec-2022
<b>Position:</b>	Online teacher in classes about QA, Functional Tests, CTFL, Test Automation and Scrum.
<b>Professional Experience: Infosys Consultant - Client Global Account Johnson &amp; Johnson – Medical   Finance   Automation   E-commerce areas – Full-time</b>	
<b>Period:</b>	02-May-2019 to 07-Jun-2021
<b>Position:</b>	Software Quality Assurance Lead and Agile Coach for Global Projects (18 Go-Lives)
<b>Level of intervention:</b>	External Consultant for Software Test and Software Quality Assurance (100% allocated but between 3 or 4 projects at the same time)
<b>Roles:</b>	QA Engineer, Tester Coach, Agile Coach, and Software Consultant
<b>Projects:</b>	18 Go-lives, 8 Agile and 4 Waterfalls, and 6 Hybrids. (Heath Care, Medical, Consumer, ERP, Finance)
<b>Technologies:</b>	Lead for manual Test Adhocs with JIRA Xray and Zephyr, SQA Tests with HP-ALM, SAP Solution Manager for Test tracking, Salesforce Manual Tests, RPAs with UIPath, Scrum and Kanban ceremonies, Test Plan Developments, Test Strategies, Test Coaching, Trainer about Xray, HP-ALM Tests, and SDLC QA best practices for test validations. PowerBI for QA Metrics development.
<b>Professional Experience : Own Company – Project SQA Consultant – Automation   E-Commerce areas - Freelance</b>	
<b>Period:</b>	16-Fev-2012 to 27-Apr-2019
<b>Position:</b>	QA Engineer Consultant on Agile and Technology for Project Engineering
<b>Level of intervention:</b>	Technical Analyst   Developer
<b>Roles:</b>	QA Engineer, Software and Hardware Developer Consultant
<b>Projects:</b>	212 Go-lives, 12 Agile and 200 Waterfalls, all in LATAM area.

<b>Professional Experience: Electronics Engineering Projects – MCM, Denso, Tamura clients</b>	
<b>Period:</b>	14-Jan-2003 to Fev-2012
<b>Roles:</b>	QA Automation & Electronics Engineer Consultant, Hardware Product Consultant
<b>Projects:</b>	1215 Product Go-lives, 200 Project reviews, and 50 client visits, all in LATAM area.

<b>Skills</b>		
<b>Tool / Technology</b>	<b>Duration (years)</b>	<b>Expertise Level</b>
QA and Test Engineering	23	Specialist
Agile/ IT / Scrum Methodologies/ Jira/Confluence – Project Management	14	Specialist
Xray & Zephyr Test Management & Execution Tools (Jira Test Plugin)	12	Specialist
Excel & MS Power BI – for QA Business Analysis for Project Metrics	12	Specialist
Web apps - Test Automations with Selenium	8	Senior
HP-ALM Tools - Reviewer & Tester / Robot Framework / Playwright	3	Advanced
JavaScript / Java / C# / Python / GitHub Actions / Jenkins / Docker	3	Advanced

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Academic Background			
Graduation	Specialization	Institution	Graduation Date
Post-Graduation MBA	Strategic Management and Innovation	Unis University Center	Dec-2018
University	Automation and Control Engineer	Una University Center	Aug-2015
Post-Graduation	Electronic Systems and Automation	Inatel - University	Aug-2013
Graduation	Industrial Automation Bachelor	Itajuba University Center	Dec-2009

Certifications			
Certification	Provider	Date	
Certified Advanced Core as Test Manager	PSTQB	Dec-2025	
Certified Tester Foundation Level – CTFL	bSTQB	Jun-2021	
Certified Agile Tester – CTFL-AT	iSTQB	Aug-2021	
Jira with Agile Mindset & Jira Admin	Atlassian University	May-2020	
International Scrum Master - ISM	ScrumAssembly.org	Apr-2019	

Additional Training and continuous improvements			
Training	Provider	Hours	Start Date
Test Automation – UI, Java, C#, Python, Cypress, Robot Framework, Selenium, Mobile & Web	Test Automation University	150	2019 - 2025
Leadership & Agile Projects & Project Management	iPed & Udemy & FGV Ead	250	2014 - 2025
Time Management & Strategic Thinking	Harvard Manage Mentor	80	2020 - 2025
More than 800 hours of technical training on topics related to Software Projects, Software development, and Software test automation			

Languages	
Language	Global Level
Portuguese	Native
English	C1 = Advanced
Spanish	B1 = Intermediate
German	A2 = Basic Intermediate – In progress
French	A1 = Basic